1) Open the below URL in your system browser:

https://flame.tscti.com/

2) User Portal will open. Please use your domain credentials to login.

Login to UserPortal	İ
Username: Password:	
Remember my login (uses cookie)	
Login 📀	

3) Once logged on, you will see below options. Navigate to "**Remote Access**" and click on the first download option refer the highlighted option.

Welcome Remote Access Change password Log out			
	Welcome to the UserPortal		
	Various features are available in this system, depending on how the administrator has configured it for you.		
	You can perform tasks such as:		
	 Manage your Email quarantine & view your mail activity log 		
	Maintain a personal antispam white & black list		
	Download the authentication client		
	Download remote access VPN software packages		

come Remote Access Change password Log out		
. VPN		
Click here to download a complete installation package including client software, keys and automatic configuration for Windows Vista / 7 / 8.	Download	
Click here to download an installation file which updates all keys and configuration on your system, without re-installing the client software (Windows Vista / 7 / 8).	Download	
Click here to download a ZIP archive which contains all necessary files to set up SSL VPN on Linux, MacOS X, BSD or Solaris.	Download	
Click here to install the SSL VPN configuration on your Android™ or iOS™ device. The client software is available for download on Goodle Play or the App Store	Install	

- 4) Clicking on button will download some package. Once done, double click the package or setup file. Installation wizard should start up.
- 5) Click "Next" to Proceed



6) Accept the software license agreement. If you agree to the terms of the license, click I Agree.

lease review the license terms before ins lient 2.0.	tailing Sophos SSL VPN	
ress Page Down to see the rest of the a	greement.	
Sophos SSL VPN Client		
A VPN client for Windows XP / Vista / 7.		
This distribution contains multiple compon	ents	
of different authors. Some of the compor fall under different licenses. By using Sop	ients hos SSL VPN Client	
or any of the bundled components enume below, you agree to be bound by the con	erated ditions	
of the license for each respective compor	ient.	-
	click I Agree to continue. You	must accept the
f you accept the terms of the agreement	CITCLE PIGLOD CO CONCENDOR TOG	
f you accept the terms of the agreement greement to install Sophos SSL VPN Clien	t 2.0.	
f you accept the terms of the agreement greement to install Sophos SSL VPN Clien	t 2.0.	

7) Follow the steps mentioned in the screenshots

noose install Location		
Choose the folder in which	to install Sophos SSL VPN Client 2.0.	
Setup will install Sophos SS folder, click Browse and sel	L VPN Client 2.0 in the following folder. T lect another folder. Click Install to start t	o install in a different he installation.
Destination Folder		
C:\Program Files (x86)	\Sophos\Sophos SSL VPN Client	Browse
Space required: 2.9MB		
Space required: 2.9MB Space available: 24.9GB		
Space required: 2.9MB Space available: 24.9GB	< Bark	Install

) is being installed.	
< Back Nex	t > Cancel
) is being installed.







- 8) After the software installation the client is automatically started. Then the SSL VPN icon
 iii will be displayed in your task bar.
- 9) Double-click the SSL VPN task bar icon to open the User Authentication dialog box.

Jsername:	1
Password:	
ΟΚ	Cancel

- 10) Log in with your username and password, which you use also for the User Portal, and then start the connection by clicking OK.
- 11) The connection status is indicated by the SSL VPN icon: disconnected (), connecting (
), and connected (). The Connection dialog box allows you to monitor the set-up of the connection.
- 12) Green connection will indicate successful VPN connection.
- 13) In case there are any issues faced, please reach IT Support.